

# Accessibility Statement

*Our commitment to an inclusive digital experience*

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Effective Date: January 1, 2026 · Last Updated: March 2026

*Sondersphere exists to help organizations see and serve the full complexity of the people they reach. That commitment begins with our own front door. We believe every person who visits this site deserves to access it with dignity and ease.*

## 01 — OUR COMMITMENT

Sondersphere is committed to ensuring that our website, [sondersphere.com](https://sondersphere.com), is accessible to people of all abilities. We strive to meet or exceed the Web Content Accessibility Guidelines (WCAG) 2.1 Level AA, which are widely recognized as the international standard for web accessibility.

Accessibility is not a feature we add after the fact — it is a reflection of our core value of equity-mindedness. An inaccessible website contradicts everything we stand for, and we take that seriously.

## 02 — WHAT WE HAVE DONE

In designing and building our website, we have taken the following steps:

- **Color contrast:** We use color combinations that meet WCAG AA contrast ratio requirements to ensure text is readable for people with low vision or color blindness.
- **Font legibility:** We have selected typefaces and font sizes that prioritize readability across devices and screen sizes.
- **Keyboard navigation:** Our site is designed to be navigable using a keyboard alone, without requiring a mouse.
- **Semantic structure:** We use proper HTML heading hierarchy and landmark regions to support screen readers and assistive technologies.
- **Descriptive links:** Links and buttons use descriptive text so their purpose is clear out of context.
- **Responsive design:** Our site adapts to different screen sizes and orientations, supporting mobile users and those who zoom in for readability.

## 03 — KNOWN LIMITATIONS

We recognize that our accessibility work is ongoing. Some areas we are actively working to improve include:

- **Image descriptions:** We are in the process of ensuring all meaningful images include descriptive alternative text.
- **Third-party content:** Some content delivered through our hosting platform (Wix) may not be fully within our control. We are working within available tools to minimize accessibility gaps.
- **Video and audio:** If we add multimedia content in the future, we are committed to providing captions and transcripts.

We do not want unresolved barriers to prevent anyone from engaging with Sondersphere. If you encounter an issue we have not addressed here, please tell us.

#### 04 — HOW TO REACH US

If you experience difficulty accessing any part of our website, or if you would like to request information in an alternative format, please contact us. We will respond within five business days and work with you to provide the access you need.

Email: [hello@sondersphere.com](mailto:hello@sondersphere.com)

Please include a description of the specific accessibility barrier you encountered and the assistive technology or browser you were using, if applicable. This helps us respond more effectively and improve the experience for everyone.

#### 05 — THIRD-PARTY PLATFORMS

Our website is hosted on Wix. While we work within Wix's tools to maximize accessibility, some platform-level features are outside our direct control. We encourage Wix to continue improving accessibility across their platform and will adopt improvements as they become available.

#### 06 — ONGOING COMMITMENT

Accessibility is not a project with an end date — it is a practice. We are committed to:

- Reviewing this statement and our site's accessibility at least annually
- Incorporating accessibility considerations into every future update or content addition
- Listening to feedback from users who experience barriers and acting on it promptly
- Staying current with evolving accessibility standards and best practices

*If something on this site isn't working for you, we want to know. Your feedback doesn't just help you — it helps us show up more fully for everyone who comes after you.*

#### 07 — FORMAL COMPLAINTS

If you are not satisfied with our response to an accessibility concern, you may contact the U.S. Department of Justice's ADA Information Line at 1-800-514-0301, or file a complaint with the relevant authority in your jurisdiction.

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